

TERMS & CONDITIONS

If the below T's and C's are not followed, we reserve the right to terminate your licence.

Booking Terms and conditions:

- **You must be over 21, Rooms are for single occupancy only, no couples, no pets.**
- **Minimum booking** is two weeks.
- **Week runs** Sunday 5pm to following Sunday 10am.
- **Reservation of £60**, non-refundable, paid in advance by card payment only. The remainder of the first week's payment must be made within 24 hours of arrival
- **Subsequent weeks** must be paid in full by Wednesday noon for the following week.
- **Payments** can be made by card, bank transfer or PayPal. We do not accept cash.
- **For bookings less than 4 weeks** a £10/week surcharge is applicable.
- **Arrival ID** – your Right to Rent ID needs to be shown to our Housekeeper on arrival.
- **You agree** to the terms and conditions set out in this document, our privacy policy and refunds policy
- **You agree** to us supplying all documentation via your email address provided.

Terms and conditions of your stay:

- **No Smoking** anywhere inside, within 2 meters of house, or leaning from windows
- **No evening/overnight guests**, this puts pressure on bathrooms and kitchens. Day visitors between 10am and 5pm by agreement only.
- **In the Kitchen:** **WASH UP** immediately, or load your items into the dishwasher. **WIPE DOWN** the surfaces, so they are clean for the next person. **SEPARATE YOUR WASTE** for recycling, as per the instructions there
- **Keep Noise Down** – if you are unsure what is too noisy, ask someone else or the House Manager. Always turn noise down when requested
- **Don't cause a nuisance** for other Sharers in the house (or for neighbours), through untidiness, intrusiveness, or inappropriate behaviour
- **No Antisocial behaviour** Including but not limited to; violent, threatening, intimidating or harassing behaviour, hate crimes, drunkenness, illegal drug possession/use, noise disturbance & criminal damage / activity.
- **Communal Areas:** SHARE THE SPACE amicably and respectfully with other Sharers
- **Report any damage** immediately to the House Manager
- **Keep** the Room allocated to you, and its contents, in good clean condition. More information is provided on the "Sharers Responsibilities" sheet on the notice board.
- **Heating** is set to mornings & evenings, please do not interfere with heating settings. Sharers may not bring in their own heaters.
- **Security:** keep front and rear doors locked and report strangers
- **In case of fire**, alert others loudly and exit the building quickly by the front door
- **Cleaning** of your bedroom and any ensuite – you are responsible for this during your stay. The House Manager will notify you of entry to check this
- **Room Entry** (by House Managers/Handymen), notice will be provided except in emergency.
- **Insurance** – our insurance covers house contents but not your personal items.
- **Privacy Policy** – you have agreed to us holding your data as per the policy supplied
- **Licence** – your room is provided on a weekly licence which does not confer exclusive possession of the room.
- **Services provided** include bedding, bedding laundry, communal area cleaning, coffee, tea, cooking oil, toilet rolls and other household consumables. Washing machine and dryer facilities are charged at £1.
- **Room inventories vary but may include:** Bedding, bed linen, wardrobe, chest of drawers, desk, chairs, bedside cabinet, curtains, lampshades, mirrors, hangers, clothes bag, extension leads, TV.
- **Any damage caused may be charged to your card**, including loss of keys.
- **Respect your House Manager** – They ensure house rules are followed. They are not a 24 hours service, please do not disturb them late in the evenings unless it's an emergency.
- **If the above Ts and Cs are not followed**, we reserve the right not to renew your licence.

Departure – on departure leave your room unlocked, leave keys in room OR if you need them to lock front door, put keys through the letter box after you. You must vacate your room by 10am Sunday morning.

TARIFF - is weekly from Sunday to Sunday. We will contact you on Monday to request payment in full **by Weds 12 noon** for the following week. Your payment reserves the room for the following week and renews your weekly licence. If payment is not received this time, your licence will not be renewed and your room will be made available for others to book. You must then vacate by Sunday 10am. We advise you block book to secure your room in advance.