

## TERMS AND CONDITIONS OF STAY

- **We do not take** smokers, or people under 21.
- **We do not take couples** and overnight guests are not allowed.
- **Minimum booking** is one week.
- **Week runs** Sunday 5pm to following Sunday 10am.
- **Reservation of £60**, non-refundable, paid in advance by card payment only. The remainder of the first week's payment must be made within 24 hours of arrival
- **Subsequent weeks** must be paid in full by Wednesday noon for the following week.
- **Payments** can be made by card, bank transfer or PayPal. We do not accept cash.
- **Four week block discount** of £10/week is applicable for four week booking paid by bank transfer or debit card.
- **Shared professional house:** Sharers are expected to be courteous, respectful and polite.
- **Sharers must** keep the house tidy, quiet and welcoming.
- **No evening or overnight guests or partners**, as this causes noise and puts pressure on kitchens and bathrooms. Day visitors between 10am and 5pm by agreement only.
- **We do accept Group bookings** but it is likely that Groups will be split between houses.
- **The Live-in House Manager** will make you welcome. S/he cleans the communal areas daily; bedrooms are checked either when vacated or monthly. Bedding change is offered fortnightly.
- **Room tariff includes** all household services, internet, TV, heating, etc.
- **Washing machine and dryer facilities** are charged at £1.
- **We provide:** bedding, iron & ironing boards. Please bring your own towel.
- **In the Kitchen:** Sharers must:
  - WASH UP immediately, or load your items into the dishwasher,
  - WIPE DOWN the surfaces, so they are clean for the next person,
  - SEPARATE YOUR WASTE for recycling, as per the instructions there.
- **Kitchen equipment** is provided for you, and is shared with others in the house.
- **Unlocked kitchen cupboard** is available for each Sharer for their food.
- **Shared sitting room** has TV/DVD. Wifi is available in all rooms.
- **Bedroom inventory** – items vary and normally include: room keys; bed; bed linen; duvet and cover; wardrobe; chest of drawers; desk; chair; curtains/blinds; mirror; hangers; clothes stool; extension leads; TV/DVD in some rooms; lamp.
- **Room Entry** by our staff - notice will be provided except in emergency.
- **Heating** is set to mornings & evenings; additional electric heaters and bedding can be supplied on request. Sharers are not permitted to bring their own heaters.
- **Keep Noise Down** - always turn noise down when requested.
- **Insurance:** our insurance covers the house contents but not your personal items.
- **No pets** may be brought into the house by Guests.
- **Any damage caused** may be charged to your card. Lost keys are charged at £10/key.
- **Arrival ID** – your Right to Rent ID needs to be shown to our Housekeeper on arrival.
- **Privacy Policy** - by booking with us you consent to us holding your data as set out in our [Privacy Policy](#) on our website, in your house and on request from us at any time.
- **Please also see our Frequently Asked Questions** on our website about your booking.

Really Lovely Rooms

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