

## TERMS AND CONDITIONS OF STAY

- **We do not take** smokers, or people under 21.
- **We do not take couples** and overnight guests are not allowed.
- **Minimum booking** is one week.
- **Week runs** Sunday 5pm to following Sunday 10am.
- **Reservation of £60**, non-refundable, paid in advance by card payment only. The remainder of the first week's payment must be made within 24 hours of arrival
- **Subsequent weeks** must be paid in full by Wednesday noon for the following week.
- **Payments** can be made by card, bank transfer or PayPal. We do not accept cash.
- **Weekly rate** is for 4-week booking - add £20 for 1 week, £10/wk for 2-3 weeks.
- **Shared professional house:** Guests are expected to be courteous, respectful and polite.
- **Guests must** keep the house tidy, quiet and welcoming.
- **No evening or overnight guests or partners**, as this causes noise and puts pressure on kitchens and bathrooms. Day visitors between 10am and 5pm by agreement only.
- **We do accept Group bookings** but it is likely that Groups will be split between houses.
- **The Live-in House Manager** will make you welcome. S/he cleans the communal areas daily; bedrooms are checked either when vacated or monthly. Bedding change is offered fortnightly.
- **Room tariff includes** all household services, internet, TV, heating, etc.
- **Washing machine and dryer facilities** are charged at £1.
- **We provide:** bedding, iron & ironing boards. Please bring your own towel.
- **In the Kitchen:** Guests must:
  - WASH UP immediately, or load your items into the dishwasher,
  - WIPE DOWN the surfaces, so they are clean for the next person,
  - SEPARATE YOUR WASTE for recycling, as per the instructions there.
- **Kitchen equipment** is provided for you, and is shared with others in the house.
- **Unlocked kitchen cupboard** is available for each guest for their food.
- **Shared sitting room** has TV/DVD. Wifi is available in all rooms.
- **Bedroom inventory** – items vary and normally include: room keys; bed; bed linen; duvet and cover; wardrobe; chest of drawers; desk; chair; curtains/blinds; mirror; hangers; clothes stool; extension leads; TV/DVD in some rooms; lamp.
- **Room Entry** by our staff - notice will be provided except in emergency.
- **Heating** is set to mornings & evenings; additional electric heaters and bedding can be supplied on request. Guests are not permitted to bring their own heaters.
- **Keep Noise Down** - always turn noise down when requested.
- **Insurance:** our insurance covers the house contents but not your personal items.
- **No pets** may be brought into the house by guests.
- **Any damage caused** may be charged to your card. Lost keys are charged at £10/key.
- **Arrival ID** – your Right to Rent ID needs to be shown to our Housekeeper on arrival.
- Privacy Policy - by booking with us you consent to us holding your data as set out in our Privacy Policy on our website, in your house and on request from us at any time.
- Please also see our Frequently Asked Questions on our website about your booking.

Really Lovely Rooms

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