

Really Lovely Rooms

REFUNDS POLICY

Short Stay houses - Pay Weekly houses

Accommodation in these houses is made available for four weeks initially and then can be paid weekly or four weekly.

A £60 advance payment is taken to secure the initial four-week booking. This payment is taken by card and **is non-refundable**.

The remainder of the four-week booking fee is taken by card after arrival. Once paid, this sum **is non-refundable**.

Block (four week) bookings once paid are non-refundable.

Single week bookings may be refunded, less £60, if we are able to re-let the room and if your cancellation is received by us by Friday 12.00 noon of the week prior. Cancellations received after Friday noon will not be refunded.

Long Stay houses – Six Month tenancy contracts

Tenant deposits are protected in the government registered scheme My Deposits.

Tenant deposits are returned in full at the end of the contract with no deductions (unless deliberate damage is found).

Tenant contracts are normally for 6 months minimum. Tenants may terminate their contract, with one month's notice at any time, with a 2-week rental penalty if terminated within the first six months.